1	BILL LOCKYER, Attorney General of the State of California	
2	JOSE R. GUERRERO,	
3	Supervising Deputy Attorney General VIVIEN H. HARA, State Bar No. 84589 Deputy Attorney General	
4	California Department of Justice 455 Golden Gate Avenue, Suite 11000	
5	San Francisco, CA 94102 Telephone: (415) 703-5513	
6	Facsimile: (415) 703-5480	
7	Attorneys for Complainant	
8		
9	BEFORE THE PHYSICAL THERAPY BOARD OF CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA	
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11	STATE OF CAL	IFORWA
12	In the Matter of the Accusation Against:	Case No. ID 2004 64027
13	NELSON M. TUMANDA 48932 Rosegarden Court	ACCUSATION
14	Fremont, CA 94539	
15	Physical Therapist Assistant License No. AT 6004	
16	Respondent.	
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18	Complainant alleges:	
19	<u>PARTIES</u>	
20	1. Steven K. Hartzell (Complainant) brings this Accusation solely in his	
21	official capacity as the Executive Officer of the Physical Therapy Board of California,	
22	Department of Consumer Affairs.	
23	2. On or about January 22, 2001,	, the Physical Therapy Board of California
24	issued Physical Therapist Assistant License Number AT 6004 to NELSON M. TUMANDA	
25	("Respondent" or "Tumanda"). The Physical Therapist Assistant License was in full force and	
26	effect at all times relevant to the charges brought herein and will expire on September 30, 2006,	
27	unless renewed.	
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JURISDICTION

- 3. This Accusation is brought before the Physical Therapy Board of California (Board), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.
 - 4. Section 2609 of the Code states:

"The board shall issue, suspend, and revoke licenses and approvals to practice physical therapy as provided in this chapter."

5. Section 2630 of the Code states:

"It is unlawful for any person or persons to practice, or offer to practice, physical therapy in this state for compensation received or expected, or to hold himself or herself out as a physical therapist, unless at the time of so doing the person holds a valid, unexpired, and unrevoked license issued under this chapter.

"Nothing in this section shall restrict the activities authorized by their licenses on the part of any persons licensed under this code or any initiative act, or the activities authorized to be performed pursuant to Article 4.5 (commencing with Section 2655) or Chapter 7.7 (commencing with Section 3500). A physical therapist licensed pursuant to this chapter may utilize the services of one aide engaged in patient-related tasks to assist the physical therapist in his or her practice of physical therapy. "Patient-related task" means a physical therapy service rendered directly to the patient by an aide, excluding non-patient-related tasks. "Non-patient-related task" means a task related to observation of the patient, transport of the patient, physical support only during gait or transfer training, housekeeping duties, clerical duties, and similar functions. The aide shall at all times be under the orders, direction, and immediate supervision of the physical therapist. Nothing in this section shall authorize an aide to independently perform physical therapy or any physical therapy procedure. The board shall adopt regulations that set forth the standards and requirements for the orders, direction, and immediate supervision of an aide by a physical therapist. The physical therapist shall provide continuous and immediate supervision of the aide. The physical therapist shall be in the same facility as,

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and in proximity to, the location where the aide is performing patient-related tasks, and shall be readily available at all times to provide advice or instruction to the aide. When patient-related tasks are provided to a patient by an aide, the supervising physical therapist shall, at some point during the treatment day, provide direct service to the patient as treatment for the patient's condition, or to further evaluate and monitor the patient's progress, and shall correspondingly document the patient's record.

"The administration of massage, external baths, or normal exercise not a part of a physical therapy treatment shall not be prohibited by this section".

6. Section 2660 of the Code states:

"The board may, after the conduct of appropriate proceedings under the Administrative Procedure Act, suspend for not more than 12 months, or revoke, or impose probationary conditions upon, or issue subject to terms and conditions any license, certificate, or approval issued under this chapter for any of the following causes:

. . .

- (h) Gross negligence in his or her practice as a physical therapist or physical therapy assistant.
- (i) . . . violating, or attempting to violate, directly or indirectly, or assisting in or abetting the violating of, or conspiring to violate any provision or term of this chapter or of the State Medical Practice Act.
- (j) The aiding or abetting of any person to violate this chapter or any regulations duly adopted under this chapter.
- (k) The aiding or abetting of any person to engage in the unlawful practice of physical therapy.
- (1) The commission of any fraudulent, dishonest, or corrupt act which is substantially related to the qualifications, functions, or duties of a physical therapist or physical therapy assistant.
- 7. Section 2655 of the Code states:

"As used in this article:

- (a) "Physical therapist" means a physical therapist licensed by the board.
- (b) "Physical therapist assistant" means a person who meets the qualifications stated in Section 2655.3 and who is approved by the board to assist in the provision of physical therapy under the supervision of a physical therapist who shall be responsible for the extent, kind, and quality of the services provided by the physical therapist assistant.
 - (c) "Physical therapist assistant" and "physical therapy assistant" shall be deemed identical and interchangeable.

8. Section 2655.2 of the Code states:

"A physical therapist shall not supervise more physical therapist assistants at any one time than in the opinion of the board can be adequately supervised. Two physical therapist assistants shall be the maximum number of physical therapist assistants supervised by a physical therapist at any one time, but the board may permit the supervision of a greater number by a physical therapist if, in the opinion of the board, there would be adequate supervision and the public's health and safety would be served. In no case, however, shall the total number of physical therapist assistants exceed twice the number of physical therapists regularly employed by a facility at any one time."

9. Section 2655.7 of the Code states:

"Notwithstanding Section 2630, a physical therapist assistant may assist in the provision of physical therapy service provided the assistance is rendered under the supervision of a physical therapist licensed by the board."

10. Section 2655.92 of the Code states:

"The board may adopt regulations as reasonably necessary to carry out the purposes of this article. The board shall adopt a regulation formulating a definition of the term "adequate supervision" as used in this article."

11. Section 1398.44 of Title 16 of the California Code of Regulations states: "1398.44. Adequate Supervision Defined.

"A licensed physical therapist shall at all times be responsible for all physical therapy services provided by the physical therapist assistant. The supervising physical therapist has continuing responsibility to follow the progress of each patient, provide direct care to the patient and to assure that the physical therapist assistant does not function autonomously. Adequate supervision shall include all of the following:

- (a) The supervising physical therapist shall be readily available in person or by telecommunication to the physical therapist assistant at all times while the physical therapist assistant is treating patients. The supervising physical therapist shall provide periodic on site supervision and observation of the assigned patient care rendered by the physical therapist assistant.
- (b) The supervising physical therapist shall initially evaluate each patient and document in the patient record, along with his or her signature, the evaluation and when the patient is to be reevaluated.
- (c) The supervising physical therapist shall formulate and document in each patient's record, along with his or her signature, the treatment program goals and plan based upon the evaluation and any other information available to the supervising physical therapist. This information shall be communicated verbally, or in writing by the supervising physical therapist to the physical therapist assistant prior to initiation of treatment by the physical therapist assistant. The supervising physical therapist shall determine which elements of the treatment plan may be assigned to the physical therapist assistant. Assignment of these responsibilities must be commensurate with the qualifications, including experience, education and training, of the physical therapist assistant.
- (d) The supervising physical therapist shall reevaluate the patient as previously determined, or more often if necessary, and modify the treatment, goals and plan as needed. The reevaluation shall include treatment to the patient by the supervising physical therapist. The reevaluation shall be documented and signed

by the supervising physical therapist in the patient's record and shall reflect the patient's progress toward the treatment goals and when the next reevaluation shall be performed.

- (e) The physical therapist assistant shall document each treatment in the patient record, along with his or her signature. The physical therapist assistant shall document in the patient record and notify the supervising physical therapist of any change in the patient's condition not consistent with planned progress or treatment goals. The change in condition necessitates a reevaluation by a supervising physical therapist before further treatment by the physical therapist assistant.
- (f) Within seven (7) days of the care being provided by the physical therapist assistant, the supervising physical therapist shall review, cosign and date all documentation by the physical therapist assistant or conduct a weekly case conference and document it in the patient record. Cosigning by the supervising physical therapist indicates that the supervising physical therapist has read the documentation, and unless the supervising physical therapist indicates otherwise, he or she is in agreement with the contents of the documentation.
- (g) There shall be a regularly scheduled and documented case conference between the supervising physical therapist and physical therapist assistant regarding the patient. The frequency of the conferences is to be determined by the supervising physical therapist based on the needs of the patient, the supervisory needs of the physical therapist assistant and shall be at least every thirty calendar days.
- (h) The supervising physical therapist shall establish a discharge plan. At the time of discharge, or within 7 (seven) days thereafter, a supervising physical therapist shall document in the patient's record, along with his or her signature, the patient's response to treatment in the form of a reevaluation or discharge summary."

12. Section 1399 of Title 16 of the California Code of Regulations states:

1399. Requirements for Use of Aides.

"A physical therapy aide is an unlicensed person who assists a physical therapist and may be utilized by a physical therapist in his or her practice by performing non-patient related tasks, or by performing patient related tasks.

- (a) As used in these regulations:
- (1) A "patient related task" means a physical therapy service rendered directly to the patient by an aide, excluding non-patient related tasks as defined below.
- (2) A "non-patient related task" means a task related to observation of the patient, transport of patients, physical support only during gait or transfer training, housekeeping duties, clerical duties and similar functions.
 - (b) "Under the orders, direction and immediate supervision" means:
- (1) Prior to the initiation of care, the physical therapist shall evaluate every patient prior to the performance of any patient related tasks by the aide. The evaluation shall be documented in the patient's record.
- (2) The physical therapist shall formulate and record in the patient's record a treatment program based upon the evaluation and any other information available to the physical therapist, and shall determine those patient related tasks which may be assigned to an aide. The patient's record shall reflect those patient related tasks that were rendered by the aide, including the signature of the aide who performed those tasks.
- (3) The physical therapist shall assign only those patient related tasks that can be safely and effectively performed by the aide. The supervising physical therapist shall be responsible at all times for the conduct of the aide while he or she is on duty.
- (4) The physical therapist shall provide continuous and immediate supervision of the aide. The physical therapist shall be in the same facility as and

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in immediate proximity to the location where the aide is performing patient related tasks, and shall be readily available at all times to provide advice or instruction to the aide. When patient related tasks are provided a patient by an aide the supervising physical therapist shall at some point during the treatment day provide direct service to the patient as treatment for the patient's condition or to further evaluate and monitor the patient's progress, and so document in the patient's record.

- (5) The physical therapist shall perform periodic re-evaluation of the patient as necessary and make adjustments in the patient's treatment program. The re-evaluation shall be documented in the patient's record.
- (6) The supervising physical therapist shall countersign with their first initial and last name, and date all entries in the patient's record, on the same day as patient related tasks were provided by the aide.
- 13. Section 2661.5 (a) of the Code states:

"In any order issued in resolution of a disciplinary proceeding before the board, the board may request the administrative law judge to direct any licensee found guilty of unprofessional conduct to pay to the board a sum not to exceed the actual and reasonable costs of the investigation and prosecution of the case".

EVENTS, ACTS OR OMISSIONS RE PATIENT B.

14. On or about April 21, 2003, the Physical Therapy Board of California received a complaint from John Nativo, Physical Therapy Advisor, Blue Shield of California, alleging that documentation submitted by Washington Outpatient Rehabilitation Center to Blue Shield of California, which included billing for physical therapy services provided by a Physical Therapy Assistant ("PTA"), lacked the co-signature of Nadia Kalousek-Temple, Physical Therapist ("PT"), as required by her role as the supervisor of the PTA for the patient whose records were in question. The Division of Investigation ("DOI") thereafter conducted an investigation on behalf of the Board.

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16. As part of the investigation, DOI investigators interviewed Tumanda, PTA 6004, who indicated as follows:

A. Tumanda identified himself as the "James" who signed as the PTA who provided service in the records of Patient B. Tumanda described his duties as assisting PTs with patient treatment plans. Tumanda reviewed a copy of Patient B's record, and confirmed his signature(s) on the record. Tumanda confirmed that Kalousek-Temple was the Supervising PT assigned to this patient. Tumanda stated that he believed the standard of practice was to have a PT first see and evaluate the patient. Tumanda said the patients assigned to him were and are, routinely seen first and evaluated by a PT who develops their plan of care. If there was no significant therapy or supervision required, the patient was transferred to Tumanda who carried out the PT's plan of care. Patient B had no significant therapy so Patient B was assigned to Tumanda and Kalousek-Temple was the PT Supervisor. Tumanda then met with Kalousek-Temple every two or three weeks to review the patient's progress.

B. Tumanda stated that his patients are listed under his name in the appointment schedule. Although his schedule varied, he carried a caseload of about twenty patients a day and often worked a 10 hours day. Tumanda stated that the ideal schedule is two patients every half-hour; however, his schedule was half that because he worked alone. Tumanda said a PT was usually in the clinic during business hours; however, he admitted there were days when no PT was present, for instance, when a PT called in sick.

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^{1.} Names of patients were redacted from the physical therapy records and replaced with a letter or number as an identifier.

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Typically, there was no personal referral, that is, patients did not usually ask for any particular PT when making their first appointment. Kalousek-Temple stated that when a new patient was seen at WORC, the PT assigned evaluated the patient. The evaluation included a history and physical examination of functions, i.e., movement, strength, balance, as well as establishing goals and a pan of treatment.

- B. Kalousek-Temple stated that she recalled Patient B. Kalousek-Temple stated that she and Amy Knight were the only PTs employed at WORC when Patient B received treatment here. "James" was the only PTA employed at the time. Kalousek-Temple did not recall "James" true name. (As noted, supra, "James" was identified as Nelson Mant Tumanda, PTA.) Kalousek-Temple stated that Patient B received treatment three times and she worked two of those three days so after she established Patient B's treatment plan, she was the PT that implemented it. Kalousek-Temple stated that Patient B was largely on an exercise plan that "James" could follow. Kalousek-Temple stated that she communicated with "James" "through the chart". That is, if Patient B responded well to the exercises/treatment with Kalousek-Temple, "James" would follow what was done by Kalousek-Temple the day before. She stated she did not specifically meet with "James" about Patient B. They did not do rounds nor did they have meetings specifically to discuss patients. On the days when Kalousek-Temple was not present, Knight was in the facility to supervise patient care. Patient B followed the expected progress and the plans and goals did not change. If Patient B tolerated increased exercises well with Kalousek-Temple, then "James" would read the chart to follow the increased exercises from the patient's previous visit. Kalousek-Temple left employment shortly after Patient B's treatment was completed at WORC.
- C. Kalousek-Temple stated she reviewed James' notes the next time she was in because she wanted to know how the patient reacted to the patient's previous visit.

 Kalousek-Temple stated she had no recollection of ever signing or being asked to sign off on the PTA's charting. Kalousek-Temple was asked by the DOI Investigator to define "supervision." Kalousek-Temple stated that supervision was a sketchy thing at WORC.

Kalousek-Temple stated that the PT decided what was appropriate for PTA care and at that point if the PT was not available, the receptionist would schedule the patient's appointment(s) with the PTA. Kalousek-Temple stated that if "James" had issues or concerns about patient care, he would talk to her or Knight about them. Kalousek-Temple was asked by the DOI Investigator if Patient B was under her or "James" care. Kalousek-Temple stated Patient B was under her care and was only seen by James on the third day of the week when she did not work. Kalousek-Temple stated she did not know at that time that she was supposed to sign off on James' charting. Kalousek-Temple stated that she currently works at "Rehab Outcome", an ambulatory orthopedic treatment outpatient clinic, in San Jose where she signs off on a PTA's charting when a PTA is employed there.

D. Kalousek-Temple stated that scheduling was completed between the patient and the receptionist. Kalousek-Temple did not know until the patient arrived for the next visit whether the patient was on her's or James' schedule. Kalousek-Temple stated that James probably treated Patient B when Kalousek-Temple was not scheduled to work. Kalousek-Temple stated that Patient B was an appropriate referral to a PTA for treatment.

EVENTS, ACTS OR OMISSIONS RE OTHER PATIENTS

- 20. Physical Therapy Board consultants and investigators subsequently conducted a records audit at Washington Outpatient Rehabilitation Center. Charts for Patients identified as Patients A, 1, 4, 6, 9, 11, 12, 13 and 14 were reviewed.
- 21. A review of Patient A's record revealed that the initial Lower Extremity Evaluation (and Form) (12/03/02), two Physical Therapy Progress Evaluations (and Reports) (1/3/03, 2/28/03), and all the treatments were performed by "James," aka Tumanda. The treatment dates on which Tumanda charted treatment provided to Patient A. on the Flow Chart Treatment Notes without having a co-signature from his supervising physical therapist included 40 dates between 12/3/02 and 03/20/03, inclusive.
 - 22. A review of Patient 1's record revealed that on 07/01/03, 07/03/03,

- 23. A review of Patient 4's record revealed that on 10/29/03, 11/03/03, 11/05/03, 11/12/03, 11/14/03, 11/17/03 and 11/19/03, the Progress Record notes were recorded and signed by Tumanda with no co-signature by a supervising physical therapist. Further, a Physical Therapy Progress Evaluation (and Report) (11/20/03) was performed, charted and signed by Tumanda with a co-signature by Tricia Fong, PT. (However, only a physical therapist may perform a progress evaluation).
- 24. A review of Patient 6's record revealed a Flow Chart Treatment Note of 01/13/03 recorded and signed by Tumanda with no co-signature by a supervising physical therapist. Further, a Physical Therapy Progress Evaluation (and Report) (01/23/03) (sic) was performed, charted and signed by Tumanda without a co-signature by a supervising physical therapist. (Only a physical therapist may perform a progress evaluation).
- 25. A review of Patient 9's record revealed that two Physical Therapy Progress Evaluations (and Reports) (05/15/02, 06/17/02), and all the treatments were performed by Tumanda. The treatment dates on which Tumanda charted treatment provided to Patient 9. on the Flow Chart Treatment Notes without having a co-signature from his supervising physical therapist included 12 dates between 04/24/02 and 06/10/02, inclusive.
- 26. A review of Patient 11's record revealed a Flow Chart Treatment Note of 12/31/02 recorded and signed by Tumanda with no co-signature by a supervising physical therapist.
- 27. A review of Patient 12's record revealed Flow Chart Treatment Notes of February 3, 6, 10, 12, 19, 2002, October 8, 15, 22, 25, 2002, and May 1, 6, 9, 14, 16, 20, 22, 24, 2002, recorded and signed by Tumanda with no co-signature by a supervising physical therapist. Further, five Physical Therapy Progress Evaluations (and Reports) (03/03/03, 02/03/03, 10/28/02,

- 28. A review of Patient 13's record revealed that on June 14, 17, 19, 21, 28, 2002, July 2, 23, 24, 26, 29, 2002, and August 2, 2002, the Flow Chart Treatment Notes were recorded and signed by Tumanda with no co-signature by a supervising physical therapist. Either Amy Knight, PT, or Sandhya Dharadas, PT, were present on every one of Patient 13's patient visits. On some of those visits, both Knight and Dharadas were present. Further, three Physical Therapy Progress Evaluations (and Reports) (10/14/02, 08/07/02, 06/24/02) were also performed and signed by Tumanda, with a co-signature by a supervising physical therapist. (However, only a physical therapist may perform a progress evaluation).
- 29. A review of Patient 14's record revealed that the initial Lower Extremity Evaluation (and Form) (12/03/02), and six Physical Therapy Progress Evaluations (and Reports) (05/29/03, 02/28/03, 01/03/03, 08/15/02, 02/15/02, 12/06/01), were performed by "James," aka Tumanda. Only one report (08/15/02) bore a co-signature by a supervising physical therapist. (However, only a physical therapist may perform a progress evaluation). In addition, almost all of the treatments were performed by "James," aka Tumanda. The treatment dates on which Tumanda charted treatment provided to Patient 14 on the Flow Chart Treatment Notes without having a co-signature from his supervising physical therapist included 110 dates between 11/06/01 and 05/21/03, inclusive.

EVENTS, ACTS OR OMISSIONS RE WORK SCHEDULES

30. A review of the work schedules by Physical Therapy Board consultants and investigators revealed that on 06/21/02, Tumanda had forty-five (45) patients on his schedule. No other PT or PTA worked that day. Present at the clinic that day were Patsy Lotich, OTR, Brandi Alderson, aide, Andrew Goodall, aide, Alicia Stephens, front office, Rupert Lao, aide, Gina Perales, front office, and Kristine Galvez, aide

31. A review of the work schedule revealed that on 02/07/03, Tumanda had thirty-one patients on his schedule. Sandy Dharmadas, PT, had twenty-two patients on her schedule. Present at the clinic that day were Patsy Lotich, OTR, Andrew Goodall, aide, Rupert Lao, aide, Krystal Gamab, aide, Christina Santiago, manager and Kristine Galvez, aide.

CAUSES FOR DISCIPLINARY ACTION

- 32. Respondent is subject to disciplinary action based upon the events, acts, or omissions, set forth hereinabove, pursuant to Business and Professions Code sections: 2660 (h); 2660 (i); and/or 2660 (j); and/or 2660 (k); and/or for violating or attempting to violate, or assisting in or abetting the violating of, or aiding or abetting or conspiring to violate, section 2630 of the Code and/or section 1399 of Title 16 of the California Code of Regulations; and/or for violating or attempting to violate, or assisting in or abetting the violating of, or aiding or abetting or conspiring to violate, section 1398.44 of Title 16 of the California Code of Regulations, including subdivision (a), and/or (c), and/or (d), and/or (f), and/or (g), in that:
- A. As a physical therapist assistant, respondent was not at all times under the supervision of a physical therapist; and/or otherwise functioned autonomously [section 1398.44 of Title 16 of the California Code of Regulations]; and/or
- B. As the physical therapist assistant, respondent practiced without a supervising physical therapist readily available in person or by telecommunication to the respondent at all times while respondent was treating patients; and/or respondent practiced without periodic on site supervision and observation by a supervising physical therapist of the assigned patient care [section 1398.44 (a) of Title 16 of the California Code of Regulations]; and/or
- C. As the physical therapist assistant, respondent practiced without communication verbally, or in writing, from the supervising physical therapist, prior to initiation of treatment by respondent; and/or respondent practiced without a supervising physical therapist determining which elements of the treatment plan could be assigned to respondent commensurate with his qualifications, including experience, education and training. [by section 1398.44 (c) of Title 16 of the California Code of Regulations]; and/or

1	2. Ordering NELSON M. TUMANDA to pay the Physical Therapy Board of		
2	California the reasonable costs of the investigation and enforcement of this case, pursuant to		
3	Business and Professions Code section 2661.5;		
4	3. Taking such other and further action as deemed necessary and proper.		
5	DATED: <u>December 20, 2005</u>		
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8	<u>Original Signed By:</u> STEVEN K. HARTZELL		
9	Executive Officer Physical Therapy Board of California		
10	Department of Consumer Affairs State of California		
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